

25<sup>th</sup> November 2020



**Communities Directorate**

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Dear Parent/Carer

The government's COVID Winter Grant Scheme has provided local authorities with one-off funding for families, and vulnerable residents, who may need financial help during the winter months.

As a parent or carer with one or more children who are eligible for benefits related free school meals, Warwickshire County Council will be making an automatic payment to you to support you with the cost of food for your child/children over the Christmas school holiday period. The payment will be processed automatically and there will be no requirement for you to contact us to apply for the funding.

This payment amount will be £36.15 per eligible child (this amount covers £2.41 per day for the duration of the Christmas break from school, including weekends) and must be used to buy food over the Christmas school holidays.

You will be sent an email from PayPoint Services that will have a cash voucher attached. This voucher has a barcode which you can present at your local PayPoint retailer. Please show the voucher to the store assistant who will scan the barcode (or key in the voucher number) and give you the cash to the value of the voucher. You can find your local PayPoint retailer at <https://consumer.paypoint.com/>.

The email will come from PayPoint Services [no-reply@paypointsvp.com](mailto:no-reply@paypointsvp.com). Please check your junk or spam folders in case the email has gone in there.

Vouchers are valid for a period of 20 days, and cannot be redeemed after the expiry date, so please ensure that you redeem your voucher within this time. By redeeming the voucher, you are agreeing to using the money to buy food only, to cover the period when your child or children are off school during the Christmas school holidays.

If you do not receive a cash voucher for your child or children by Tuesday 22<sup>nd</sup> December, please call us on 0800 408 1448 or 01926 359182.

If you have other children who are not yet attending school and would like to claim additional vouchers for these children, please contact the Warwickshire Local Welfare Scheme on 0800 408 1448 or 01926 359182 and speak to a customer service advisor who will assist you.

*Working for  
Warwickshire*

The Warwickshire Local Welfare Scheme helps our most vulnerable residents at times of unavoidable crisis when they have no other means of help. For further information please visit <https://www.warwickshire.gov.uk/localwelfarescheme>

Yours sincerely



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Warwickshire*